

Help & Info • Clients & Families • Printed Resource

Hearing Aid Care Quick Guide

A simple care routine can help keep hearing aids working well, sounding clear and feeling comfortable. Small daily habits can prevent common issues such as weak sound, blocked filters, moisture problems or device discomfort.

Reference: CHC-HI-CF-PR-005

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Daily care

- Wipe hearing aids with a soft, dry cloth after use.
- Keep devices dry and away from moisture, heat and steam.
- Store them safely when they are not being worn.
- Recharge devices overnight or check disposable batteries regularly.
- Open the battery door when removing some battery-operated devices, if advised for your device type.

Weekly or as needed

- Check for wax, dust or debris build-up.
- Clean domes, filters or earmoulds as advised by your clinician.
- Replace filters, wax guards or domes when needed and only if you have been shown how.
- Check that chargers, batteries and cases are clean and working properly.

When something does not sound right

- Check whether the device is charged or the battery is working.
- Check whether the microphone or sound outlet is blocked.
- Check whether the dome, earmould, tube, receiver or wax guard needs attention.
- If cleaning or charging does not fix the issue, contact the clinic for support.

When to contact us

- Sound seems weak, muffled, distorted or unclear.
- There is feedback, whistling or static that does not settle.
- The device stops working or turns off unexpectedly.
- The hearing aid feels uncomfortable, loose, sore or irritating.

Online resource: <https://chcare.com.au/help-and-info/clients-and-families/keeping-aids-working>

General information only. This resource does not replace individual clinical advice. Please contact Country Hearing Care if you need support with your hearing care.

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Country Hearing Care | 1800 432 748 | chcare.com.au